

Emergency support in Southeast Asia

Use the numbers for your current country

These are local short numbers. They are not dialled with Australia's country code. If a call does not connect, ask hotel staff or a trusted local person to contact emergency services or help you reach the nearest hospital emergency department. Do not wait for the coach.

Indonesia including Bali | Medical 119

Ambulance and rescue 118; police 110 or 112; fire 113. For violence against women and children: SAPA 129; WhatsApp 08111-129-129. Confirm local response arrangements with your accommodation. [10–11]

Thailand | Ambulance 1669

Police 191; tourist police 1155; fire 199. Social Assistance Centre 1300 can receive reports concerning child safety and social assistance. Language and eligibility may vary. [12–13]

Vietnam | Ambulance 115

Police 113; fire 114. Smartraveller warns that emergency numbers operate in Vietnamese and may be unreliable. Ask a trusted local person to assist and contact your insurer's emergency service. [14]

Singapore | Ambulance and fire 995

Police 999. National Anti-Violence and Sexual Harassment Helpline: 1800-777-0000. For urgent mental health assessment, seek the nearest hospital emergency department. [15–16]

Malaysia | Emergency services 999

Police, ambulance and fire through the national emergency system. Talian Kasih 15999 is the government support channel for welfare and abuse concerns. Confirm local availability and language when arranging travel. [17–18]

Philippines | Medical and fire 911

Police National Operations Center 117, or the nearest Philippines National Police station. For violence concerns seek emergency police assistance or local specialist support via a hospital or police station. [19]

Mental health help while overseas

Seek a local hospital assessment for urgent mental health needs. Ask a trusted friend to accompany you if safe; contact your insurer for help locating suitable care. Australian short-code helplines may not work abroad.